Flash Gallery User Manual

Step-by-step Guide

The following guide will explain how to set-up and use our eBay Flash Gallery. You will also find here a list of FAQ.

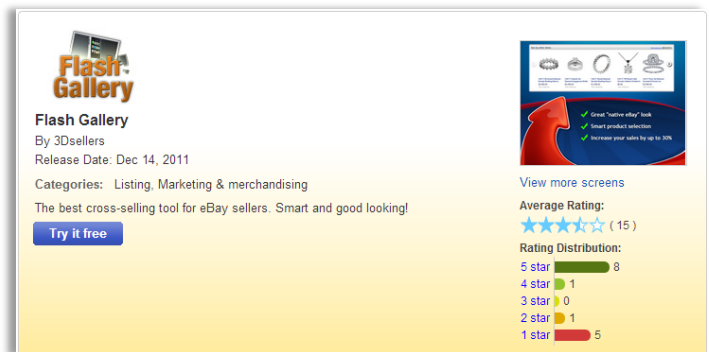If you need further assistance contact us at: support@3dsellers.com.

Table of contents:

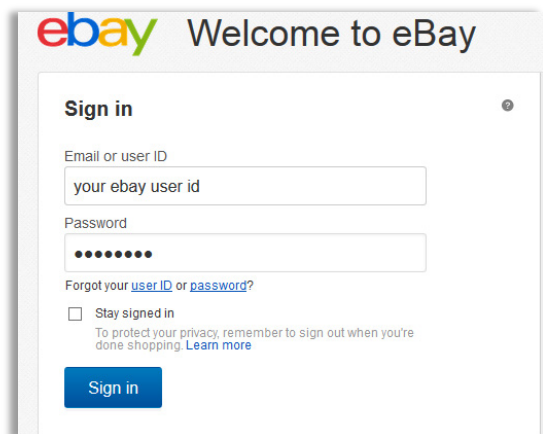## Subscribe to Flash Gallery

Step 1:
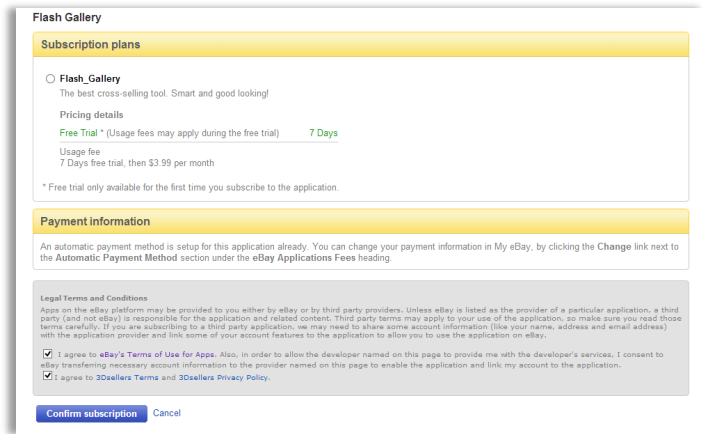Subscribe to the application at eBay's app center.

Step 2:
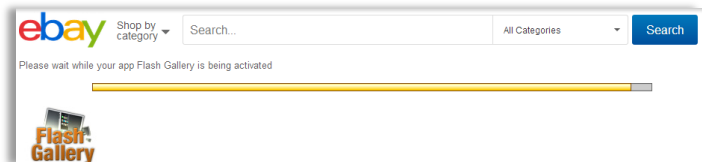If you aren't logged-in in eBay, you will be asked to login.

Step 3:

In the next page you will be asked to agree to ours & eBay's Terms. Read and checkmark both boxes and click "continue".
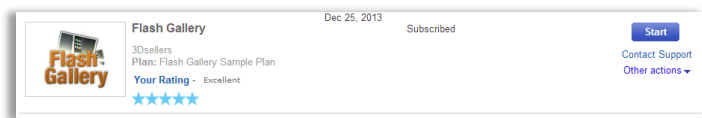
Step 4:
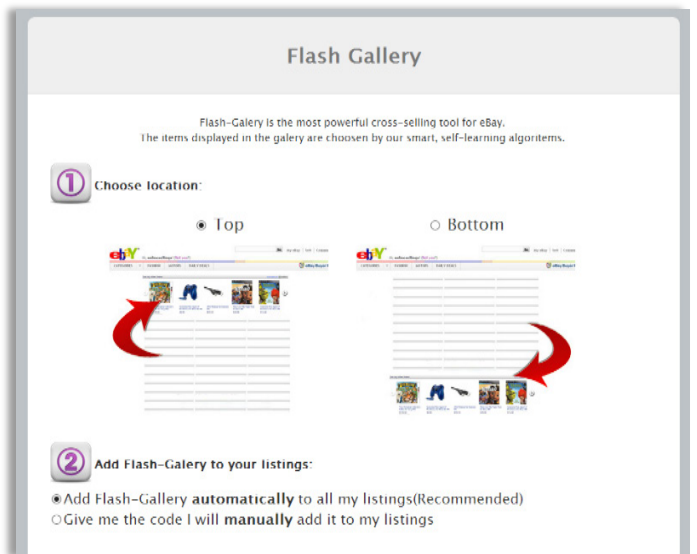
Wait while Flash Gallery is activated.

Step 5:

Next you will be redirected to your app management area on eBay, here you will find the "start" button for the app.

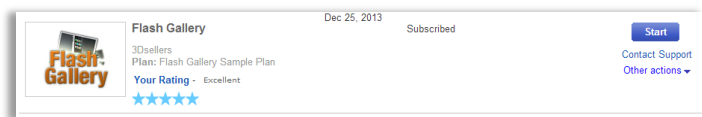Click on the "start" button to activate Flash Gallery.

Step 6:

Next you will arrive at your app's control panel where you will be able to activate Flash Gallery and add it to your listings.
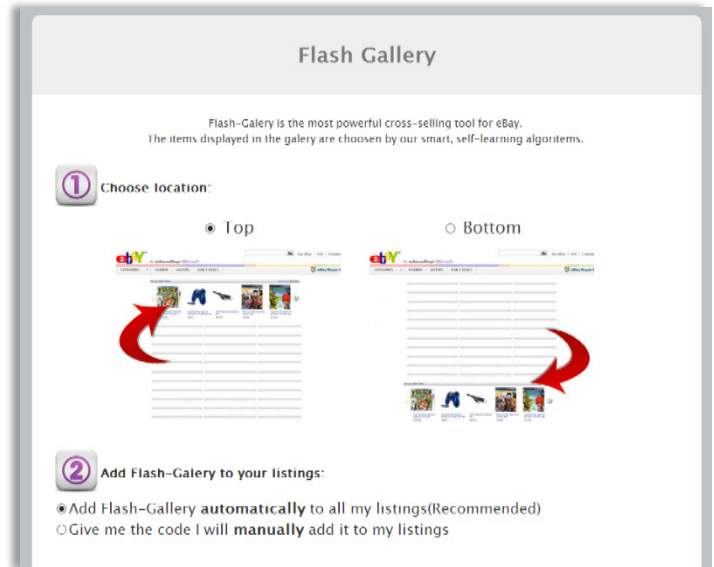
Activate & setup Flash Gallery

Step 1:

Activate the app by going to: My eBay > Applications.

Choose Flash Gallery in your list of apps and click on "start". This will lead you to Flash Gallery's control panel.
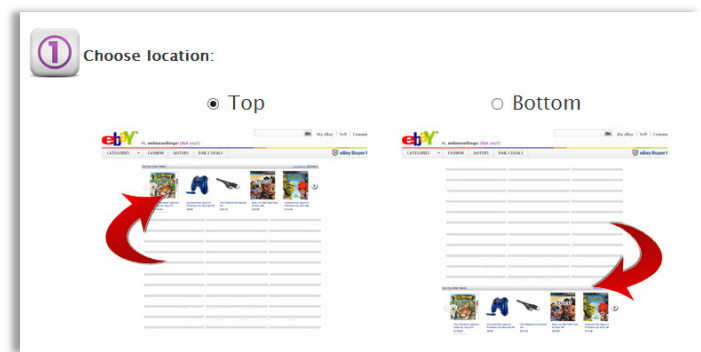
Step 2:
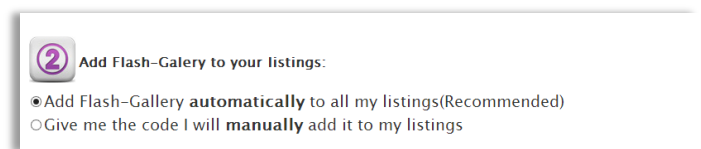Next you will arrive at your Flash Gallery control panel.

Step 3:
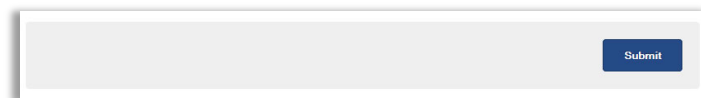Choose a location for the gallery, above or below the listing's description.

Step 4:
You can add the gallery automatically to all your listings, or add it manually to the HTML code of your listings. Choose here your preference, we recommend adding it automatically.

Step 5:
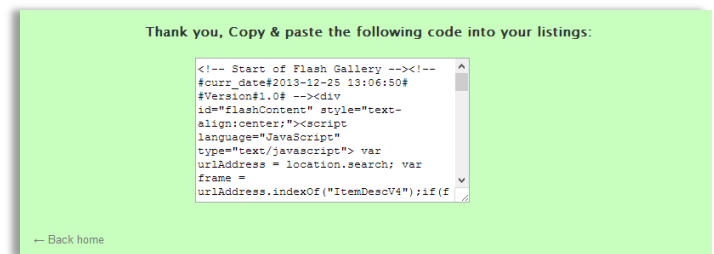Click on "submit" to save your settings.

Step 6:
If you choose to add the app manually you will now receive the HTML code for the app.

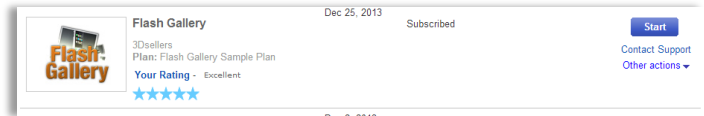Otherwise the gallery will be added to your listings within 12 hours.

Auction listings that have bids, or listings that end in less than 12 hours can't be updated and the gallery will not be added to them.
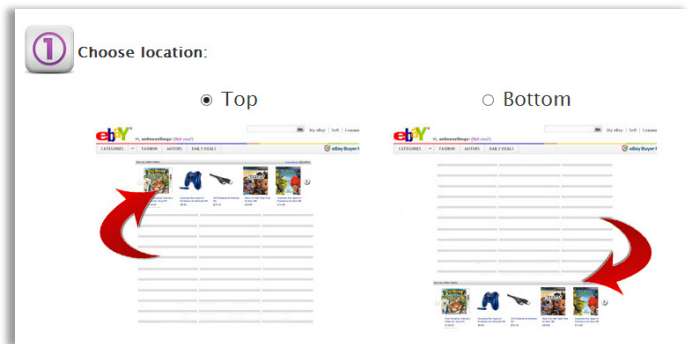
Change gallery location

Step 1:
Access your control panel by going to: My eBay > Applications > Flash Gallery.
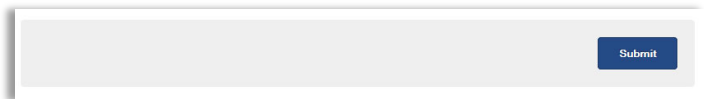
Step 2:
Choose the new location for the gallery.

Step 3:
Click on "Submit" to save changes.

FAQ

Q: What is Flash Gallery?

A: *Flash Gallery will display a gallery with relevant listings in each of your listings. The listings displayed in the gallery are chosen by an algorithm that can take into account the relevancy of items to each other based on category, items purchased together etc.*

Q: How do I access my control panel?

A: *To access your Flash Gallery control panel login to your eBay account. Next go to:* My eBay > Applications > Flash Gallery .

Q: How long will it take until Flash Gallery is added to my listings?

A: *It can take up to 12 hours to add the gallery to your listings. If after 12 hours the gallery still wasn't added to your listings contact us at: support@3dsellers.com.*

Q: Why was the gallery only added to some of my listings?

A: *Our Flash Gallery can't be added to auction listings with bids or listings that will end in the following 12 hours. This only occurs when you activate the app.*

Q: I've changed my eBay user ID, what should I do?

A: *Contact us at support@3dsellers.com so that we can update your new user ID in our database.*